

# OKIPAGE 4w LED Page Printer

# Maintenance Manual

All specifications are subject to change without notice.

# PREFACE

This Maintenance Manual describes the field maintenance methods for LED Page Printers.

This manual is written for use by service persons. Please note that you should refer to the Printer Handbook for the handling and operating methods of the equipment.

# CONTENTS

1.	CON	IFIGURA	ATION	1 ·	- 1	
	1.1	System	Configuration	1	- 1	
	1.2.	Printer	Configuration	1	- 2	
	1.3	Specific	ation	1	- 3	
	1.4	Safetv S	Standards	1	- 5	
		1.4.1	Certification Label	1 -	5	
		1.4.2	Warning Label	1 -	5	
_				-		
2.	OPE	RATION	I DESCRIPTION	2	- 1	
	2.1	Main Co	ontrol Board	2	- 3	
	2.2	Power S	Supply Unit	2	- 4	
	2.3	High-Vo	oltage Power Supply Board	2	- 4	
	2.4	Flectro-	Photographic Processor	2	- 6	
	2.5	Electro-	Photographic Process	2	- 1(	ר
	2.0	251	Explanation of Each Process Operation	2 -	. 12	'
	26	Paner I	am Detection	2	- 18	R
	2.0	Topor I	aw Detection	2	- 20	י ר
	2.1			2	- 20	ן 1
	2.8	Cover	Open	Ζ.	- Z'	
3.	PAR	TS REP	LACEMENT	3	- 1	
	3.1	Precaut	ions for Parts Replacement	3 ·	- 1	
	3.2	Parts La	ayout	3	- 3	
	3.3	Replaci	ng Parts	3	- 6	
		3.3.1	Extend Plate	3 -	6	
		3.3.2	LED Head and Head Spring	3 -	7	
		3.3.3	Transfer Roller	. 3 -	8	
		3.3.4	Upper Cover Assy	3 -	9	
		3.3.5	High-Voltage Power Supply Board	3 -	10	
		3.3.6	Top Cover Assy and Flat Cable Assy	3 -	11	
		3.3.7	Paper Holder	. 3 -	12	
		3.3.8	Side Plate M and Idle Gear	. 3 -	13	
		3.3.9	Registration Roller	. 3 -	14	
		3.3.10	Drive Shaft E (Eject) and Eject Roller	. 3 -	15	
		3.3.11	Heat Assy	. 3 -	16	
		3.3.12	Pressure Roller B (Back Up Roller)	3 -	19	
		3.3.13	Separator Guide	3-	20	
		3.3.14	Pulse Motor (Main)	.3-	22	
		3.3.15	Hopping Shaπ Assy	. ປ - ົ	23	
		3.3.10	Paper Sensor E, Paper Sensor Exit and Toner Sensor Assy	J-	- 24	
		2217	Basa Plata	2	25	

4.	ADJ 4.1 4.2	JSTMENT4 -Adjustment Types and Functions4 -4.1.1Printer Driver4 -4.1.2Engine Maintenance Utility4 -Adjustment When Replacing a Part4 -4.2.1Setting LED Head Drive Time4 -4.2.2Setting LED Head Drive Time4 -	· 1 · 1 2 · 2 2
		4.2.2       Setting the LED head bot Count	4
5.	PER 5.1 5.2	IODICAL MAINTENANCE5 -Periodical Replacement Parts5 -Cleaning5 -5.2.1Cleaning of LED Lens Array5 -	· 1 · 1 · 1 1
6.	TRO 6.1 6.2 6.3 6.4 6.5	UBLESHOOTING PROCEDURES6Troubleshooting Tips6Check Points Before Correcting Image Problems6Notes When Correcting Image Problems6Preparation Before Troubleshooting6Troubleshooting66.5.1Status Monitor Message List6.5.2Status Message Troubleshooting6.5.3Image Troubleshooting66	· 1 · 1 · 1 · 1 · 2 2 6 · 13
7.	WIR 7.1 7.2	NG DIAGRAM	· 1 · 1 · 2
8.	PAR	TS LIST 8 -	• 1
AP AP AP	PENI PENI PENI	DIX A LOCAL PRINTING	- 1 - 1 - 1

1. CONFIGURATION

#### 1. CONFIGURATION

#### 1.1 System Configuration

The OKIPAGE 4w consists of a control block, a power supply unit, and an engine block. (See Figure 1-1.)



Figure 1-1

#### 1.2 Printer Configuration

The printer unit consists of the following five hardware components:

- Electro-Photographic Processor
- Paper Feeder
- Main Control Board
- High-Voltage Power Supply Board
- Power Supply Unit

Figure 1-2 is the configuration of the printer unit.



Figure 1-2

## 1.3 Specification

(1) Type	Desktop	
<ul><li>(2) Outside dimensions (excludes protruding portion)</li></ul>	Height 5.9" (150) Width 12.2" (310) Depth 7.5" (191)	nm) nm) nm)
(3) Weight	3.8 kg	
(4) Development method Exposure method	Dry non-magnetic dev LED stationary head	velopment system
(5) Paper used	<type> <ul> <li>Standard paper</li> <li>Xerox 4200 (20 ll</li> </ul>  Application paper ( – Label <ul> <li>Envelope</li> <li>OHP paper (Transport)</li> </ul></type>	os) manual face-up feed) sparency)
	<size> 14" (355.6 mm) (M</size>	ax.) x 8.5" (215.9 mm)
	<thickness> – Automatic feed: – Manual feed:</thickness>	16 to 28 lbs (60 to 90 g/m²) Label, Envelope, OHP paper (transpar- ency)
(6) Printing speed	First print: Continuous print: Warm-up time:	25 seconds (A4) (after warm-up) 4 sheets/minute (A4) 40 seconds (120 VAC for ODA, 230 VAC for OEL/INT) (at room tempera- ture 77 °F (25 °C))
(7) Paper feeding method	Automatic paper feed	or manual paper feed
(8) Paper delivery method	Face down	
(9) Resolution	300 dpi x 300 dpi, 600	) dpi x 600 dpi (quasi)
(10) Power input	230 VAC +15%, -14% 120 VAC +6%, -15%	(for OEL/INT) (for ODA)
(11) Power consumption	Peak: Typical operation: Idle: Power save mode:	450W 100W 30W 5W

#### (12) Temperature and humidity

	Temperature	Humidity
During operation	10 to 32 °C	20 to 80% RH (relative humidity)
In storage	–10 to +43 °C	10 to 90% RH (relative humidity) No condensation is permissible.

*Caution:* Temperature and humidity in storage are measured with the PN212 being packed; they are valid for one year.

(13) Noise	During operation: Standby:	48 dB (A) or less 38 dB (A) or less
(14) Consumables	Toner cartridge kit Image drum cartridge	1,000 (5% duty) 10,000 (at continuouts printing)

#### 1.4 Safety Standards

#### 1.4.1 Certification Label

The safety certification label is affixed to the following location of the OKIPAGE 4w:



#### 1.4.2 Warning Label

Warning labels are affixed to the locations that may cause bodily injury.

During maintenance, do work with enough care while following instructions on these warning labels.



2. OPERATION DESCRIPTION

#### 2. OPERATION DESCRIPTION

The OKIPAGE 4w consists of a main control board, a high-voltage power supply board, a power supply unit, and an electro-photographic processor. The OKIPAGE 4w receives print data from a higher-level interface and sequentially stores it in memory. The OKIPAGE 4w decodes and edits the received data while storing print data from the interface in memory. It sequentially transfers the edited data to the LED head for each dot line. The electro-photographic processor then prints the data on sheets of paper.

The display of the higher-level host is used for device operation and status display.

Figure 2-1 is the block diagram of the OKIPAGE 4w.





#### 2.1 Main Control Board

The main control board consists of a one-chip CPU, a program ROM, a DRAM, an EEPROM, a host interface circuit, and a mechanism driving circuit. The mechanism driving circuit consists of a LED head, a main motor, and an electromagnetic clutch.

(1) One-chip CPU

The one-chip CPU is a custom CPU (8-bit internal bus, 8-bit external bus, 10-MHz clock) incorporating mask ROM and CPU peripheral devices. This CPU has the functions listed in the table below.

Built-in Device	Function
DRAM controller	Controls DRAM.
DMA controller	Transfers image data from Parallel I/F to DRAM, from DRAM to a video output port and between CPU and DRAM.
Parallel interface controller	Controls the parallel interface.
Video output port LED STB output port	Controls LED head.
Timer	Generates various control timings for monitoring paper feeding and a paper size.
I/O port	Inputs and outputs the sensor signals and motor signals, etc. Also performs I/O for EEPROM.
A/D converter	Inputs the feedback signals from a high-voltage generation circuit and thermistor signal.

#### (2) Program ROM

Program ROM contains a program for the equipment. EPROM is used as program ROM. When mask ROM in the one-chip CPU explained in (1) above is valid, the EPROM is not mounted. (For details on short wiring setting, see Section 7.2.)

(3) DRAM

DRAM is used as resident memory.

(4) EEPROM

EEPROM holds the following data:

- Menu data
- Counter value
- Adjustment value
- (5) Parallel interface

The parallel interface receives parallel data from the host; it conforms to the IEEE1284 specification.

#### 2.2 Power Supply Unit

The power supply unit supplies +5 V and +24 V to the main control board according to 230 VAC /120 VAC.

Output voltage	Application
+5 V	Used to generate a logic circuit and a high voltage.
+24 V	Used to drive the motor and electromagnetic clutch.

The power supply unit also contains a heater drive circuit.

#### 2.3 High-Voltage Power Supply Board

(1) High-Voltage power supply circuit

The high-voltage power supply circuit generates the following voltages required for the electro-photographic processor from +5 V according to the control sequence from the main control board. When the cover is open, +5 V supply is automatically interrupted to stop high-voltage output.

Output	Voltage	Application
СН	–1.35 KV	Voltage to be applied to a charge roller.
DB	-300 V/+300 V	Voltage to be applied to a developing roller.
SB	–450 V/ 0 V	Voltage to be applied to a sponge roller.
СВ	+400 V	Voltage to be applied to a cleaning roller.
TR	+500 V ~ +3.5 KV/-750 V	Voltage to be applied to a transfer roller.

*Caution:* The TR voltage varies with medium and transfer roller impedance.

#### (2) Sensors

The high-voltage power supply board consists of the high-voltage power supply circuit that supplies power to the electro-photographic processor system and the photosensor that detects a paper feeding system and toners.

Figure 2-2 shows the sensor layout drawing.



Figure 2-2

Sensor	Function	Sensing State	
Manual feed sensor	Monitors whether paper was inserted into the manual feed sensor section.	ON: Paper exists. OFF: No paper exists.	
Paper sensor	Detects the leading part of the paper. Monitors paper feeding.	ON: Paper exists. OFF: No paper exists.	
Outlet sensor	Monitors paper feeding and the paper size according to the paper sensor arrival and passing time.	ON: Paper exists. OFF: No paper exists.	
Toner sensor	Detects the low toner status.	ON (long): Toner low OFF (short): Toner High	

#### 2.4 Electro-Photographic Processor

The electro-photographic processor prints out the image data to be sent from the main control board on sheets of paper. Figure 2-3 shows the layout drawing of the electro-photographic processor.

(1) Image drum unit

The image drum unit makes a toner adhere to the formed electrostatic latent image with static electricity. This electrostatic latent image is formed by the lights irradiated from LED heads.

(2) Electromagnetic clutch

The electromagnetic clutch controls the rotation of the hopping roller according to signals from the control block.



#### (3) Pulse motor (Main)

This pulse motor of 48 steps/rotation is two-phase excited by the signal from the main control board; it performs feeding control by switching normal rotation to reverse rotation or vice versa and turning on/off the electromagnetic clutch. The relationship between the main motor, electromagnetic clutch, regist gear, drum gear, hopping roller is shown in the table below and on the subsequent pages.

Main Motor	Electromagnetic Clutch	Hopping Roller	Regist Gear	Drum Gear	Operation
Normal rotation	OFF	Non-rotation	Non-rotation	Rotation	Warm-up
Devene estation	ON	Rotation	Rotation	Rotation	Hopping
Reverse rotation	OFF	Non-rotation	Rotation	Rotation	Prinitng

#### (4) LED head

The shift and latch registers receive image data from the main control board for each dot line. 2,560 or 2,496 LEDs are driven to radiate the image drum.

#### (5) Heat Assy

The heat Assy consists of a heater, a heat roller, a thermistor, and a thermostat.

The power supply unit supplies AC voltage to the heater according to the HEATON signal from the main control board to heat the heat roller. The main control board monitors the heat roller temperature via the thermistor and keeps the temperature constant by turning on/off the heater AC voltage supply.

If the heat roller temperature rises abnormally, the thermostat of the heater voltage supply circuit functions to forcibly suspend the AC voltage supply.





#### 2.5 Electro-Photographic Process

(1) Electro-photographic process

The electro-photographic process is outlined below.

① Charging

The surface of the OPC drum is charged negatively and uniformly by applying the DC voltage to the CH roller.

2 Exposure

Light emitted from the LED head irradiates the negatively charged surface of the OPC drum. The surface potential of the irradiated surface attenuates to form the electrostatic latent image corresponding to the image signal.

③ Development and residual toner recovery

The negatively charged toner is brought into contact with the OPC drum, adhering to the electrostatic latent image on the OPC drum by static electricity. This adhesion causes the electrostatic latent image to change to a visible image.

At the same time, the residual toner on the OPC drum is attracted to the developing rollerby static electricity.

(4) Transfer

When paper is placed over the image drum surface, the positive charge which is opposite in polarity to that of the toner, is applied to the reverse side by the transfer roller. The toner is attracted by the positive charge and is transferred onto the paper. This results in the transfer of the toner image formed on the image drum onto the paper.

(5) Cleaning

The cleaning roller temporarily attracts the residual toner on the transferred OPC drum with static electricity, then returns the toner to the OPC drum.

6 Fusing

The transferred unfused toner image is fused to a sheet of paper by applying heat and pressure to the image.

Figure 2-5 is a flow for the electro-photographic process.





- 2.5.1 Explanation of Each Process Operation
  - (1) Hopping

As shown in the figure below, the clutch for hopping is turned on/off according to current ON/ OFF to a coil.

When the clutch is OFF



When the clutch is ON



When the clutch is on, the hopping gear engages with the clutch plate to rotate the hopping roller.

When the clutch is off, the hopping gear is separated from the clutch plate by the spring for resetting, disabling the rotation of the hopping roller.

#### (2) Printing and warm-up

#### At warm-up



Rotate the pulse motor (main) in the a direction. The planetary gear rotates in the a' direction, dislocating its position in the a' direction. This causes the planetary gear to be separated from gear A. The hopping gear will not rotate. The triple gear and transfer gear rotate via the idle gear to drive the EP unit.



The paper is further advanced in synchronization to the print data.

#### (3) Charging

Charging is performed by applying DC voltage to the charge roller that is in contact with the surface of the OPC drum.



#### (4) Exposure

Light emitted from the LED head irradiates the negatively charged surface of the OPC drum. The surface potential of the irradiated surface attenuates to form the electrostatic latent image corresponding to the image signal.



#### (5) Development

The electrostatic latent image on the surface of the OPC drum is changed to a visible toner image by applying a toner to it. Development is performed in the contact part between the OPC drum and developing roller.

① The sponge roller negatively charges a toner and applies it to the developing roller.



- ② The toner applied to the developing roller is thin-coated by the developing blade.
- ③ A toner adheres to the exposure part of the OPC drum in the contact part between the OPC drum and developing roller. This causes the electrostatic latent image to be changed to a visible image.

#### (6) Transfer

The transfer roller is composed of conductive sponge material. This roller is set so that the surface of the OPC drum and sheets of paper will adhere closely.

A sheet of paper is placed on the surface of the OPC drum and the positive charge opposite to the negative charge of a toner is applied from the reverse side by the transfer roller.

When a high negative voltage is applied from the power supply to the transfer roller, the positive charge induced on the surface of the transfer roller moves to the paper side at the contact part between the transfer roller and the sheet of paper. The positive charge on the lower side of the sheet of paper then causes the negatively charged toner adhering to the surface of the OPC drum to move to the upper side of the sheet. This enables transfer to the sheet of paper.



(7) Fusing

The transferred unfused toner image is fused to a sheet of paper because heat and pressure are applied when it passes between the heat roller and back-up roller.

The Teflon-coated heat roller contains a 400 W heater (Halogen lamp) that heats the heat roller. The thermistor on the surface of the heat roller keeps the temperature of the heat roller constant. A thermostat is also installed for safety. If temperature rises abnormally, this thermostat opens to suspend voltage supply to the heater.

The back-up roller is pressurized to the heat roller by the pressure spring on each side.



(8) Cleaning

After transfer has terminated, the cleaning roller temporarily draws in the untransferred residual toner adhering to the OPC drum with static electricity and then returns it to the OPC drum.



#### 2.6 Paper Jam Detection

The OKIPAGE 4w monitors the paper status when the power supply is on and during printing. In the following cases, the OKIPAGE 4w interrupts the printing process as a paper jam. Printing can be recovered by opening the cover, removing the jammed paper, and closing the cover.

Error	Cause of Error
Paper inlet jam	Only the manual feed sensor detects "Paper exists" when the power supply is on.
	<ul> <li>The leading part of the paper does not reach the paper sensor although hopping operation was performed three time.</li> </ul>
Paper feed jam	<ul> <li>The leading part of the paper does not reach the outlet sensor within a fixed time after it has passed the paper sensor.</li> </ul>
Paper outlet jam	<ul> <li>The trailing part of the paper does not pass the outlet sensor within L mm after the leading part of the paper has passed the outlet sensor.</li> </ul>
	2.52 <sup>°</sup> (64 mm) ≦ L ≦ 15.77 <sup>°</sup> (400.6 mm)
Paper size error	<ul> <li>The trailing part of the paper does not pass the paper sensor within L mm after the leading part of the paper has passed the paper sensor.</li> </ul>
	2.52" (64 mm) ≦ L ≦ 15.77" (400.6 mm)

#### Paper Feed Check List

Turne of Emer	Currentian Canada	Deferre Nelve	Error		
Type of Error	Supervisory Sensor	Reference Value	Pluse	Minus	
Paper feed error	Electromagnetic clutch ON/ Paper sensor ON	69.8	35	_	
Paper feed jam1 Paper sensor ON/ Outlet sensor ON		122.9	20.0	_	
Paper size error	Paper sensor ON/ Paper sensor OFF	2.52" (64 mm) ≦ L ≦ 15.77" (400.56 mm)	_	_	
Paper outlet jam	Outlet sensor ON/ Outlet sensor OFF	2.52" (64 mm) ≦ L ≦ 15.77" (400.56 mm)	45.0	45.0	
Paper feed jam 2	Paper end sensor OFF/ Outlet sensor OFF	121.9	20.0	20.0	

Unit: mm



Timing Chart for Paper Feed (Tray Feed)

#### 2.7 Toner Low Detection

• Hardware configuration of toner sensor

The figure below shows the hardware configuration of the toner sensor.



Hardware Configuration of Toner Sensor

- Toner detection method
  - (1) Toner sensor monitoring conditions are shown in the figure below.



Caution: The toner sensor is not monitored when the drum is inactive.

- (a) When the toner-low state continues twice, Toner Low occurs. (This state is monitored at a cycle of 40 milliseconds.)
- (b) When the toner-full state continues twice, Toner Low is released. (This state is monitored at a cycle of 40 milliseconds.)
- (c) When the toner sensor does not change over two cycles (T x 2), the toner sensor alarm state occurs.
- (d) After the EP unit has been replaced (after the drum counter has been reset), Toner Low is not detected when the drum counter indicates 1 to 100 counts.

(2) The basic rotation cycle of the toner sensor is as follows:

	T time
Basic rotation cycle of toner sensor	4.9 sec.
Toner low time	t1 > 1.2 sec.
Toner full time	1.2 sec. > t1 >

#### 2.8 Cover Open

Opening the stacker cover turns off the microswitch on the high-voltage power supply board to suspend +5 V supply to the high voltage power supply. This results in the stop of all high-voltage outputs. At the same time, the CVOPN signal is issued to notify the main control board of the switch status and cover open processing is executed.

3. PARTS REPLACEMENT

#### 3. PARTS REPLACEMENT

This chapter explains how to replace parts, assemblies, and units in the field.

The replacement procedures to be explained here include dismounting, not mounting. When mounting parts, assemblies, and units, reverse the dismounting steps.

#### 3.1 Precautions for Parts Replacement

- (1) Be sure to dismount the AC cord and interface cable before replacing parts.
  - (a) Be sure to dismount the AC cord in the following procedures:
    - i) Turn off the POWER switch of the printer ("0").
    - ii) Disconnect the AC inlet plug of the AC cord from the AC receptacle.
    - iii) Disconnect the AC cord and interface cable from the printer.
  - (b) Be sure to reconnect the printer in the following procedures:
    - i) Connect the AC cord and interface cable to the printer.
    - ii) Connect the AC inlet plug to the AC receptacle.
    - iii) Turn on the POWER switch of the printer ("|").



- (2) Do not disassemble parts as long as the printer is operating normally.
- (3) Minimize disassembling. (Only the parts indicated in the parts replacement procedures can be dismounted.)
- (4) Use only the specified maintenance tools.
- (5) Disassemble parts in the specified sequence; otherwise, parts may be damaged.
- (6) Temporarily tighten small parts such as screws and collars to the original locations because they tend to be lost easily.
- (7) When handling ICs such as CPUs, ROM, and RAM and PC boards, do not wear gloves that easily cause static electricity.
- (8) Do not place PC boards directly on devices and floors.

#### [Maintenance Tools]

#### Table 3-1 lists the maintenance tools necessary for parts replacement.

No.	Maintenance Tools		Q'ty	Use	Remarks
1		No. 1-100 Philips screwdriver	1	2~2.5 mm screw	
2		No. 2-100 Philips screwdriver	1	3~5 mm screw	
3		No. 3-100 Philips screwdriver	1		
4		No. 5-200 screwdriver	1		
5		Digital multimeter (tester)	1		
6		Pliers	1		
7		Handy cleaner	1		

#### Table 3-1 Maintenance Tools

#### [Maintenance Utility]

#### Table 3-2 Maintenance Utility

No.	Maintenance Utility		Q'ty	Use	Remarks
1		Maintenance utility	1		

#### 3.2 Parts Layout

This section explains the layout of main parts.

## [Upper Cover Assy]



Figure 3-1


Figure 3-2

# [Base Plate Unit]



Figure 3-3

# 3.3 Replacing Parts

This section explains how to replace parts and assemblies.

# 3.3.1 Extend Plate

- (1) Remove two claws and dismount hopper plate assy ①.
- (2) Dismount extend plate (3) from hopper plate (2).



- 3.3.2 LED Head and Head Spring
  - (1) Open top cover assy ①.
  - (2) Dismount the left clamp and LED head ②. Then, dismount flat cable assy ③ and FG cable ⑤.
  - (3) Dismount two head springs (4).



## 3.3.3 Transfer Roller

- (1) Open top cover assy (1) and dismount EP unit (2).
- (2) Remove the right claw. Then, dismount transfer roller (3), two registration bearings (4), and gear T(5).



- 3.3.4 Upper Cover Assy
  - (1) Turn off the power switch and unplug the AC cord from the AC socket.
  - (2) Disconnect interface cable ①.
  - (3) Open top cover assy (2) and dismount EP unit (3).
  - (4) Move paper guide (L) (4) and paper guide (R) (5) on the rear of the printer to the center.
  - (5) Remove two front claws of upper cover assy 6 and two rear screws 1 and lift upper cover assy 6.
  - (6) Dismount spur gear (A) ⑦, guide slide (L) ⑧, and guide slide (R) ⑨.
  - (7) Dismount lamp 10.



- 3.3.5 High-Voltage Power Supply Board
  - (1) Dismount upper cover assy. (See Section 3.3.4.)
  - (2) Remove three screws (1) and draw out high-voltage power supply board (2).
  - (3) Disconnect all the cables (3) from high-voltage power supply board (2) and dismount high-voltage power supply board (2).

*Caution:* Note the following when assembling the high-voltage power supply board:

- Mount the high-voltage power supply board with top cover assy removed or open.
- Take care that cable ③ will not interfere with the paper sensor exit when it is connected.



- 3.3.6 Top Cover Assy and Flat Cable Assy
  - (1) Dismount the upper cover assy. (See Section 3.3.4.)
  - (2) Dismount the LED head. (See Section 3.3.2.)
  - (3) Press the left clamp outward and dismount the engagement and top cover assy ①. (Tension spring ② also comes off at the same time.)
  - (4) Disconnect connector CN6 and dismount flat cable assy ③.
  - (5) Remove screw (5) and dismount FG cable (4).



## 3.3.7 Paper Holder

- (1) Dismount the upper cover assy. (See Section 3.3.4.)
- (2) Dismount paper holder ①.
- (3) Unlock and dismount paper guide (L) 2 and paper guide (R) 3.
- (4) Remove the claw and dismount hopper spring (4).
- (5) Remove the claw and dismount stopper spring (5).



3.3.8 Side Plate M and Idle Gear

Perform parts replacement while making the base frame assy stand so that side plate M will face upward.

- (1) Dismount the upper cover assy. (See Section 3.3.4.)
- (2) Remove two screws (1) and two claws, then dismount plate side M2.
- (3) Dismount earth plate (3), two idle gears P(4), idle gear M(5), idle gear 3R(6), idle gear 2R(7), idle gear heat (8), idle gear R(9), and gear R(10).



## 3.3.9 Registration Roller

- (1) Dismount the upper cover assy. (See Section 3.3.4.)
- (2) Move registration roller ① to the right and dismount it by lifting. (Two registration bearings
  ② also come off at the same time. Take care not to lose them.)



- 3.3.10 Drive Shaft E (Eject) and Eject Roller
  - (1) Dismount the upper cover assy. (See Section 3.3.4.)
  - (2) Dismount top cover assy. (See Section 3.3.6.)
  - (3) Remove two screws ① from cover head assy (Section 3.3.11), lift the heat assy, and dismount idle gear E (A) ② and idle gear E (B) ③.
  - (4) Unlock and dismount drive shaft E (Eject) ④.
  - (5) Dismount two eject rollers (5).



#### 3.3.11 Heat Assy

This section explains how to dismount the heat assy and parts in the assy.

<Dismounting the heat assy>

- (1) Dismount the upper cover assy. (See Section 3.3.4.)
- (2) Dismount the high-voltage power supply board. (See Section 3.3.5.)
- (3) Remove two screws (1), disconnect connector (2), and dismount heat assy (3).

<Dismounting parts in heat assy>

- (4) Dismount heat separator (14).
- (5) Remove screw ④ and dismount terminal plate ⑥. (Handle heat assy ③ carefully because Halogen lamp ⑦ comes off.)
- (6) Turn left and right heat bearings (8) in the arrow direction to unlock. Then, dismount Halogen lamp (7), heat bearing (8), heat roller (9), and heat gear (13) together. (Take care not to drop Halogen lamp (7).)
- (7) Dismount thermistor 10.
- (8) Dismount the clamp, then thermostat (1), heat contact (2), and heat cord (5) together.
- (9) Dismount heat contact (2) and heat cord (5) from thermostat (1).

Caution: Take care not to bend the claw when dismounting heat bearing (8).





- 3.3.12 Pressure Roller B (Back Up Roller)
  - (1) Dismount the upper cover assy. (See Section 3.3.4.)
  - (2) Dismount the high-voltage power supply board. (See Section 3.3.5.)
  - (3) Dismount the heat assy. (See Section 3.3.11.)
  - (4) Dismount the engagement with the left ground, then pressure roller B①. (Two bearing BUs
    ② and two bias springs ③ also come off at the same time.)



#### 3.3.13 Separator Guide

- (1) Dismount the upper cover assy. (See Section 3.3.4.)
- (2) Dismount the high-voltage power supply board. (See Section 3.3.5.)
- (3) Remove five screws (1).
- (4) Dismount inlet (2) from base frame (3).

<Dismounting inlet 2>

Insert a screwdriver into the hole on the side of base frame (3), remove the inlet claw from base frame (8), and dismount inlet (2).

(5) Disconnect three cables ④ and connector ① and dismount base frame ③. Then, remove screw ⑩ and disconnect FG cable ⑫.

<Disconnecting connector (1)>

Dismount connector 1 by drawing it upward while pushing the clamp lever with a standard screwdriver.

- (6) Dismount the paper holder assy. (See Section 3.3.7.)
- (7) Dismount two engagements and sheet guide (5).
- (8) Dismount friction pad (6), compression spring S(7), and separator guide (8).
- (9) Dismount paper sensor E9.



### 3.3.14 Pulse Motor (Main)

- (1) Dismount the upper cover assy. (See Section 3.3.4.)
- (2) Dismount the high-voltage power supply board. (See Section 3.3.5.)
- (3) Dismount side plate M. (See Section 3.3.8.)
- (4) Dismount the base frame. (See Section 3.3.13.)
- (5) Remove two screws (1) and dismount pulse motor (main) (2).



#### 3.3.15 Hopping Shaft Assy

- (1) Dismount the upper cover assy. (See Section 3.3.4.)
- (2) Dismount the high-voltage power supply board. (See Section 3.3.5.)
- (3) Dismount the base frame. (See Section 3.3.13.)
- (4) Dismount the paper holder assy. (See Section 3.3.7.)
- (5) Dismount the sheet guide. (See Section 3.3.13.)
- (6) Dismount side plate M. (See Section 3.3.8.)
- (7) Raise up roller holder ③, slide hopping shaft assy ①, and dismount roller holder ③ and hopping roller ④. (Knock pin ⑤ also comes off at the same time. Take care not to lose it.)
- (8) Draw out hopping shaft assy (1) to the right and dismount magnet H<sub>6</sub>.



- 3.3.16 Paper Sensor E, Paper Sensor Exit and Toner Sensor Assy
  - (1) Dismount the upper cover assy. (See Section 3.3.4.)
  - (2) Dismount the high-voltage power supply board. (See Section 3.3.5.)
  - (3) Dismount the base frame. (See Section 3.3.13.)
  - (4) Dismount the paper holder assy. (See Section 3.3.7.)
  - (5) Dismount the sheet guide. (See Section 3.3.13.)
  - (6) Dismount the heat assy. (See Section 3.3.11.)
  - (7) Dismount drive shaft E. (See Section 3.3.10.)
  - (8) Dismount paper sensor E(1).
  - (9) Dismount paper sensor exit 2.
  - (10) Dismount toner sensor assy  $\Im$ .



#### 3.3.17 Base Plate

- (1) Dismount the upper cover assy. (See Section 3.3.4.)
- (2) Dismount the base frame. (See Section 3.3.13.)
- (3) Remove two screws (1), disconnect connector (2), and dismount power supply unit (3).
- (4) Dismount insulation sheet ④.
- (5) Remove two screws (5) and dismount main control board (6) from base plate (7).



4. ADJUSTMENT

# 4. ADJUSTMENT

This chapter explains adjustment necessary when a part is replaced.

This adjustment is made by changing the parameters values set in EEPROM on the main control board. The printer driver or maintenance utility can be used to change these values.

Only servicemen and maintenance personnel can use the maintenance utility. This utility cannot be made public for printer end users.

# 4.1 Adjustment Types and Functions

#### 4.1.1 Printer Driver

This printer driver has the following functions:

- Drum counter reset
- Printer menu default
- Charge roller cleaning

OKIPAGE 4w Operator	Panel		×
Paper Input	Print Quality	DOS Emulation	Options
Power Saving: Immediate S 8 minute de Disabled	elay	Demo Page: Print	OK Cancel Default
Forms Calibration X - Position Adj 0.00 imil Y - Position Adj 0.00 imil	n: ust imeters ust imeters	Maintenance: Cleaning Page Drum Count Reset	
	J		

Figure 4-1

(1) Drum counter reset

This function resets the life of the drum counter when the EP unit is replaced. Clicking the "Drum Count Reset" button resets the life.

(2) Printer menu default

This function returns the user-set menu contents to default settings. Clicking the "Default" button automatically returns the user-set menu contents to default settings.

(3) Charge roller cleaning

This function cleans the charge roller of the EP unit; it is used when printing is unclear. For details on how to operate this function, refer to "User's Manual."

## 4.1.2 Engine Maintenance Utility

See Appendix C.

# 4.2 Adjustment When Replacing a Part

The table below lists the parts that requires adjustment when they are replaced.

Part to be Replaced	Adjustment		
LED head	Set the LED head drive time. Set the LED head dot count.		
EP unit	Reset the drum counter. (Refer to "User's Manual".)		
Main control board	Upload or download EEPROM data.		

## 4.2.1 Setting LED Head Drive Time

*Caution:* When the liminous intensity of a new LED head is the same as that of the old LED head, do not set the LED head drive time.

Use "LED Head Making No." in the engine menu tab of the maintenance driver to set the luminous intensity displayed on the LED head as the LED head drive time. (See Figure 4-2.)

• Luminous intensity of LED head



Figure 4-2

### 4.2.2 Setting the LED Head Dot Count

There are two types of LED head dot count. Use the following label to identify these types. Use "LED Head Width" in the engine menu table to set the LED head dot count. (See Figure 4-2.)

· Identifying the types of LED head dot count



Full Type (2560 dots)

Figure 4-3

#### 4.2.3 Uploading and Downloading EEPROM Data

When the main control board is replaced, EEPROM data must be reflected on a new main control board. Use "EEPROM Operations" in the option tab of the maintenance utility to reflect EEPROM data on the new main control board. (See Figure 4-4.)

Reflect EEPROM data on the new main control board in the following procedures:

- (1) Check that the printer and PC are connected by the parallel I/F, then execute the maintenance utility.
- (2) Click the "Option" button in "Main Menu Dialog".
- (3) Click the "Upload" button (Upload EEPROM Data) in "EEPROM Operations." (EEPROM data read is completed.)
- (4) The read EEPROM data is displayed in "Dialog" of the maintenance driver.
- (5) Leave the display of the maintenance driver as is and replace the main control board.
- (6) Click the "Download" button (Download EEPROM Data) in "EEPROM Operations". (EEPROM data write is completed.)

Depending on the level of a main control board failure (parallel I/O failure, etc.), however, EEPROM data may be unable to be uploaded.

In such a case, use the maintenance utility to perform the following adjustment after replacing the main control board:

- Setting the LED head drive time (Section 4.2.1)
- Setting the LED head dot count (Section 4.2.2)
- Setting specifications (ODA/OEL/INT-A/INT-L)

5. PERIODICAL MAINTENANCE

# 5. PERIODICAL MAINTENANCE

# 5.1 Periodical Replacement Parts

Table 5-1 lists the part and unit to be replaced periodically.

Table 5-1 Routine	Replacement Parts	,
-------------------	-------------------	---

Part Name	Replacement Time	Part to be Checked Simultaneously	Remarks
Toner cartridge	When "Toner Low" is displayed.	LED head	Consumables
EP unit	When "Change Drum" is displayed.		Consumables

*Caution:* Also reset the drum counter when replacing the EP unit.

# 5.2 Cleaning

Remove any toner or dirt and clean the circumference and inside of the printer with a waste cloth.

Caution: Do not touch the OPC drum, LED lens array, and connector block of the LED head.

5.2.1 Cleaning the LED Lens Array

When a white belt or a white stripe (void, light printing) occurs in the vertical direction of the print surface, clean the LED lens array or replace the toner cartridge.

*Caution:* Be sure to use an LED head cleaner to clean the LED lens array.



Figure 5-1

(1) Set the LED head cleaner in the LED lens array, as shown in the figure below, and slide the cleaner left and right several time to clean the head.

Caution: Do not press the LED head cleaner against the LED lens array.



Figure 5-2

6. TROUBLESHOOTING PROCEDURES

# 6. TROUBLESHOOTING PROCEDURES

- 6.1 Troubleshooting Tips
  - (1) Check the basic check points written in the user's manual.
  - (2) Gather detailed failure information as much as possible from the customer.
  - (3) Check the printer under the condition close to that under which the failure occurred.

# 6.2 Check Points Before Correcting Image Problems

- (1) Is the printer running in proper ambient conditions?
- (2) Are consumables (toner and EP unit) replaced correctly?
- (3) Are sheets of paper normal?
- (4) Is the EP unit set correctly?
- 6.3 Notes When Correcting Image Problems
  - (1) Do not touch the surface of the OPC drum nor place foreign matter on it.
  - (2) Do not expose the OPC drum to direct sunlight.
  - (3) Do not touch the fuser because it heats up during operation.
  - (4) Do not expose the image drum to light for more than five minutes at room temperature.

# 6.4 Preparation Before Troubleshooting

(1) Message display

The failure status of the OKIPAGE 4w is displayed on the status monitor of the PC.

Take proper action according to the message displayed on the status monitor.

(2) LED display

The OKIPAGE 4w is equipped with only one LED. This LED indicates one of the following statuss:

Printer Status	LED Indication
Ready	Lighting
Printing in progress	Blink (*1)
Recoverable alarm	Blink (*2)
Unrecoverable alarm	Blink (*3)

\*1: The LED blinks at a cycle of 1 second (0.5s ON) from data reception to printing end.

\*2: The LED blinks at a cycle of 0.24 second (0.12s ON).

\*3: The LED blinks at a cycle of 0.24 second (0.12s ON).

# 6.5 Troubleshooting

If a trouble occurs in the OKIPAGE 4w, troubleshoot according to the following procedures:



## 6.5.1 Status Monitor Message List

Table 6-1 lists the statuses and troubles to be displayed on the status monitor in the message format.

Category	Status Message	Status Code	Display Content	Remedy
Normal status	Warming Up	18 00	Warming-up status	Normal operation
	Online (Ready)	00 10	Online (ready) status	Normal operation
	Power Save Mode	00 20	Power save status	Normal operation
	Toner Low	10 00	The toner amount of the toner cartridge is small.	Normal operation
	Toner Sensor	10 01	The EP unit is not installed or the toner sensor is faulty.	Replace the toner cartridge.
	Change Drum	10 02	Life of EP drum	Install the EP unit or replace the toner sensor.
	Manual Paper In	12 20	The paper is in the manual feed mode.	Replace the EP unit. ( <i>Note:</i> Be sure to reset the drum counter after replacing the EP unit.)
	Printing In Progress	14 20	Printing in progress	Normal operation
	Ejection In Progress	14 30	Ejection in progress	Normal operation
	Manual Request Executive Letter Legal 14 Legal 13 A6 A5 A4 B5 Monarch COM-10 DL C5 COM-9	16 01 16 02 16 03 16 04 16 18 16 19 16 1A 16 21 16 50 16 51 16 5A 16 5B 16 7F	Request the paper to be set in the manual feed mode. The paper sizes are as follows: Executive, Letter, Legal 14, Legal 13, A4, A5, A6, B5, Monarch, DL, C5, COM-10, COM-9	Set the requested paper in the manual feed mode.

Category	Status Message	Status Code	Display Content	Remedy
Paper size error	Paper Size Error	30 00	Paper of improper size was fed. 2.52" (64 mm) L 15.77" (400.56 mm)	Check the paper. Also check whether more than one sheet of paper were fed simultaneously. To release the error display, open the cover, then close it. If this error occurs frequently, see Section 6.5.2 3.
Paper jam	Paper Input Jam	31 00	A paper jam occurred when sheets of paper were being supplied.	Check the paper. To release the error display, close the cover, then close it. If this error occurs frequently, see Section 6.5.2 2-1.
	Paper Feed Jam	32 00	A paper jam occurred during paper feeding.	Open the cover, then remove the jammed paper. To release the error display, close the cover. If this error occurs frequently, see Section 6.5.2 2-2.
	Paper Exit Jam	33 00	A paper jam occurred during paper ejection.	Open the cover, then remove the jammed paper. To release the error display, close the cover. If this error occurs frequently, see Section 6.5.2 2-3.
Cover open	Cover Open	4F 00	The upper cover is open.	To release the error display, close the cover. If this error occurs frequently, replace the power supply board.
Buffer overflow	Page Buffer Overflow	40 01	The page buffer overflowed because there are a large number of print data.	To release the error display, press the reset button on the status motor of the printer driver. Install option RAM or reduce the number of print data.
	Print Over Run	40 10	A print overrun occurred because print data is complicated.	To release the error display, press the reset button on the status motor of the printer driver. Simplify the print data format.
Device configuration error	Program ROM Check Error	60 10	An error occurred during program ROM check.	Replace program ROM or the main control board. (When replacing the main control board, also adjust EEPROM data.) (See Section 4.2.4.)
	Resident RAM Check Error	60 30	An error occurred during resident RAM check.	Replace the main control board. (When replacing the main control board, also adjust EEPROM data.) (See Section 4.2.4.)

Category	Status Message	Status Code	Display Content	Remedy
Device configuration error	EEPROM Check Error	60 40	An error occurred during EEPROM check.	Replace the main control board. (When replacing the main control board, also adjust EEPROM data.) (See Section 4.2.4.)
	Option RAM Check Error	60 60	An error occurred during option RAM check.	Check the connection of the Option RAM PC board. If the option RAM PC board is faulty, replace it.
	Fuser Error	60 80	A heater timeout error occurred.	See Section 6.5.2 4.
	Thermistor Error	60 90	A thermistor error occurred.	Replace the thermistor of the heater Assy.
	Thermister Open Check Error	60 91	The thermistor is open.	Replace the thermistor of the heater Assy.
	Thermister Short Check Error	60 92	A thermistor short occurred.	Replace the thermistor of the heater Assy.
	Watch Dog Timeout Error	60 C0	A watchdog timeout occurred.	To release the error display, turn on the power supply again. Replace the main control board.
#### 6.5.2 Status Message Troubleshooting

Some failures cannot be corrected according to the status message trouble list. Troubleshoot these failures according to the following troubleshooting flowcharts:

No.	Item	Flowchart No.
1.	The OKIPAGE 4w malfunctions after the power supply has been turned on.	1
2.	Jam error	
	Paper input jam	②-1
	— Paper feed jam	<b>②-2</b>
	Paper exit jam	②-3
3.	Paper size error	3
4.	Fusing error	4

#### *Caution:* When replacing the main control board troubleshooted according to the troubleshooting flowcharts, also adjust EEPROM data. (See Section 4.2.4.)

- (1) The OKIPAGE 4w malfunctions after the power supply has been turned on.
  - Turn the power supply off, then on again.

• Is the LED lamp on? • No Is the AC cable connected correctly? • No Connect the AC cable correctly. Yes Is +5 V supplied between CN1 Pin 7 and CN1 Pin 13 of the high-voltage power supply board? (Pin 7: +5 V, Pin 13: 0 V) Are the CN1 connectors of the high-voltage power supply board and • No main control board connected correctly? • No Connect the CN1 connectors correctly. Yes Is +5 V supplied between CN2 Pin 2 and CN2 Pin 3 of the main control board? (Pin 2: +5 V, Pin 3: 0 V) Replace the power supply board. • No Yes Replace the main control board. Yes Is 1-2 V voltage supplied between CN1 Pin 2 and CN1 Pin 13 of the highvoltage power supply board? • No Replace the main control board. Yes Replace the high-voltage power supply board. Yes Replace the main control board.

## [JAM error]

#### 2-1 Paper input jam



Yes Measure the resistance of the pulse motor (main). Is the resistance normal (about 12.6  $\Omega$ )?

- No Replace the pulse motor (main).
- Yes Replace the main control board.

## [JAM error]

#### 2-2 Paper feed jam



#### 2-3 Paper exit jam

• Does a paper exit jam occur when the power supply is turned on?



#### ③ Paper size error

• Is the paper of the specified size being use?





#### ④ Heat assy error

• Turn the power supply off, then on again.

• Does the Halogen lamp of the heat assy go on?

- No Is the Halogen lamp or thermostat disconnected?
  - Yes Replace the heat assy, Halogen lamp, or thermostat.
- No Replace the power supply unit.
- Yes Are the CN2 connectors of the power supply unit and main control board connected correctly?
  - No Connect the CN2 connectors correctly.
- Yes Replace the main control board.

#### 6.5.3 Image Troubleshooting

This section explains how to troubleshoot when an image problem is output as a result of the printing.

Figure 6-3 is an example of image problem output.

Symptom	Flowchart No.
An image is light or blurred entirely. (Figure 6-3, $(A)$ )	1
Dark background density (Figure 6-3, $\textcircled{B}$ )	2
A blank paper is output. (Figure 6-3, $\bigcirc$ )	3
Vertical block belt/black stripe (Figure 6-3, $\bigcirc$ )	(4)
Cyclical defect (Figure 6-3, $(E)$ )	(5)
Print void	6
Poor fusing (An image is blurred or peeled off when it is touched.)	(7)
Vertical white belt/white stripe (Figure 6-3, $(F)$ )	8



(A) Light or blurred images entirely



B Dark background density



① Blank paper



(D) Black vertical stripes



(E) Cyclical defect

Figure 6-3 Image Problems



(F) White vertical belts or streaks

(1) An image is light or blurred entirely.

	Is the	e ton	er low?	? (Is "Ton	er Low" being displayed?)	
	•	Yes	S	Supply a to	oner.	
	No	ls	s the sp	pecified pa	aper being used?	
	•	No	U	lse the sp	ecified paper.	
	Yes	ls	s the le	ns of the	LED head dirty?	
	•	Yes	С	lean the l	LED head.	
2	No	ls b	s the Li oard.)	ED head i	installed correctly? (Check the CN6 connector of the	main control
	•	No	Ir	nstall the I	LED head correctly.	
	Yes	ls p	s the co ower s	ontact plat	te of the transfer roller in correct contact with the high ard? (See Figure 6-4 $\bigcirc$ .)	-voltage
•	Yes	ls 6	s the te 5-4 (A) a	erminal of and (B)?	the EP unit in correct contact with the contact plate?	(See Figure
	•	No	С	Contact the	e terminal correctly.	
	Yes	R	Replace	e the trans	sfer roller.	
	Hast	this e	error be	en recov	ered?	
	•	Yes	E	ind		
	No	R	Replace	e the EP u	init.	
	• Has this error been recovered?					
	•	Yes	E	ind		
			С	Caution:	After replacing the EP unit, reset the drum counter. ( "Replacing the Drum Cartridge" in "User's Manual".)	Refer to

No Replace the main control board or high-voltage power supply board.

### 2 Dark background density

Has the OPC drum being exposed to external light?

• Yes Set the OPC drum in the OKIPAGE 4w and wait for about 30 minutes.

No Is the heat roller of the heat assy dirty?

- Yes Clean the heat roller.
- No Is the terminal of the EP unit in correct contact with the contact plate? (See Figure  $6-4 \bigcirc and$  Figure  $6-5 \bigcirc$ .)
  - No Contact the terminal correctly.

Yes Replace the EP unit.

• Has this error been recovered?

Yes End

*Caution:* After replacing the EP unit, reset the drum counter. (Refer to "Replacing the Drum Cartridge" in "User's Manual".)

No Replace the main control board or high-voltage power supply board.

#### ③ A blank paper is output.

• Is the LED head connected correctly. (Check the CN6 connector of the main control board.)

- No Connect the LED head correctly.
- Yes Is the terminal of the EP unit in correct contact with the contact plate? (See Figure 6-5 (E).)
  - No Contact the terminal correctly.

Yes Replace the LED head.

• Has this error been recovered?

• Yes End

*Caution:* Set the LED head drive time when replacing the LED head. (See Section 4.2.1.)



Replace the main control board or high-voltage power supply board.

#### (4) Vertical black belt/stripe

• Replace the EP unit.

• Has this error been recovered?

• Yes End

*Caution:* After replacing the EP unit, reset the drum counter. (Refer to "Replacing the Drum Cartridge" in "User's Manual".)

No Replace the LED head.

• Has this error been recovered?

• Yes End

Caution: Set the LED head drive time when replacing the LED head. (See

Section 4.2.1.)

No Replace the main control board or high-voltage power supply board.

## (5) Cyclic defect

	Cycle	Remedy
EP drum	1.98" (50.3 mm)	Clean or replace the EP unit.
Developing roller	1.44" (36.6 mm)	Replace the EP unit.
Toner supply roller	2.63" (66.8 mm)	Replace the EP unit.
Charge roller	0.81" (20.6 mm)	Replace the EP unit.
Cleaning roller	0.81" (20.6 mm)	Replace the EP unit.
Transfer roller	1.71" (43.4 mm)	Replace the EP unit.
Heat roller	2.46" (62.5 mm)	Replace the heat roller.
Pressure roller B	1.98" (50.3 mm)	Replace pressure roller B.

*Caution:* After replacing the EP unit, reset the drum counter. (Refer to "Replacing the Drum Cartridge" in "User's Manual".)

### 6 A blank paper is output.

• Is the contact plate of the transfer roller in correct contact with the high-voltage power supply board?

• No Contact the contact plate of the transfer roller correctly.

Yes Replace the transfer roller.

• Has this error been recovered?

Yes End

- - No Contact the terminal of the EP unit correctly.

Yes Replace the EP unit.

• Has this error been recovered?

	• Ye	es	End	
			Caution:	After replacing the EP unit, reset he drum counter. (Refer to "Rplacing the Drum Cartridge" in "Users Manual".)
	No	ls the board	LED head .)	installed correctly? (Check the CN6 connector the main control
	• No	)	Contact th	e LED head correctly.
	Yes	Repla	ce the LED	head
•	Has this	s error	been recov	vered?
•	Yes	End		
		Cauti	<i>on:</i> Set th Sectio	e LED head drive time when replacing the LED head. (See on 4.2.1.)
2	No	Repla	ce the mair	n control board or high-voltage power supply board.

## ⑦ Poor fusing

• Is the specified paper being used?

• No	Use the specified paper.	(xerox 4200 (20 lbs))
------	--------------------------	-----------------------

Yes Is the bias spring normal? (Tension: 2.5 kg)

• No Replace the bias spring.

- Yes Are the heater connector of the heat assy and the CN001 connector of the power supply unit connected correctly.
  - No Connect the connectors correctly.

Yes Replace the heat assy.

• Has this error been recovered?

• Yes End

No Replace the main control board or high-voltage power supply board.

8	Vertical white belt/spripe			
	Is the le	ens of	the LED hea	ad dirty?
	• Ye	es	Clean the	LED head.
	No	ls the powe	e contact pla r supply boa	te of the transfer roller in correct contact with the high-voltage ard? (See Figure 6-5 $\bigcirc$ .)
	• No	0	Contact th	e contact plate of the transfer roller correctly.
	Yes	Repla	ace the tran	sfer roller.
	• Has thi	s error	been recov	vered?
	• Ye	es	End	
No Is ti boa			e LED head I.)	installed correctly? (Check the CN6 connector of the main control
• No Ins		Install the	LED head correctly.	
Yes Repla		ace the LED head.		
	• Has thi	s error	been recov	vered?
	• Ye	es	End	
			Caution:	Set the LED head drive time when replacing the LED head. (See Section 4.2.1.)
	Yes	Repla	ace the EP (	unit.
	• Has this error		been recov	vered?
	• Ye	es	End	
			Caution:	After replacing the EP unit, reset the drum counter. (Refer to "Replacing the Drum Cartridge" in "User's Manual".)

No Replace the main control board or high-voltage power supply board.

## Contents

- (A): Toner Supply Roller
- B: Developing Roller
- ©: Charge Roller
- D: Cleaning Roller
- E: Transfer Roller
- E: Heat Roller



## Contents

- (A): Toner Supply Roller
- B: Developing Roller
- ©: Charge Roller
- $\bigcirc$ : Cleaning Roller
- E: Ground (Drum)







7. WIRING DIAGRAM

## 7. WIRING DIAGRAM

## 7.1 Interconnect Signal Diagram



# 7.2 PCB Layout

(1) Main Control Board (HBMC-2 PCB)



Short Plag Plag Setting		Content		
CD1	А	External EPROM is valid.		
341	В	Mask ROM in the CPU is valid.		

(2) High-Voltage Power Supply Board



8. PARTS LIST



Figure 8-1 Cover Assy Upper

### Table 8-1 Cover Assy Upper

No.	Part Name	Part No.	Q'ty	Remarks
1	Upper Cover	1PP4128-1251P1	1	
2	Lamp	3PP4128-1255P1	1	
3	Guide Slide (L)	2PP4128-1256P1	1	
4	Guide Slide (R)	2PP4128-1257P1	1	
5	Spur Gear (A)	4PP4128-1260P1	1	
6	Hopper Plate	1PP4128-1254P1	1	
7	Extend Plate	2PP4128-1258P1	1	



Figure 8-2 Base Frame Unit

No.	Part Name	Part No.	Q'ty	Remarks
1	Base Frame Assy	2PA4083-1132G1	1	
2	High-Voltage Power Supply Board	4YA4130-1004G1	1	
3	Paper Sensor E	3PP4083-1191P1	2	
4	Friction Pad	4PB4083-1245P1	1	
5	Separator Guide	3PP4083-1244P1	1	
6	Compression Spring S	4PP4083-1246P1	1	
7	Toner Sensor Assy	3PA4083-1193G1	1	
8	Pulse Motor (Main)	4PB4083-1172P1	1	
9	Ep Unit	4YA4083-1380G2	1	For ODA
	Ep Unit	4YA4083-1380G3	1	For OEL/OKI-INT
10	Toner Cartridge Unit	40035001	1	For ODA
	Toner Cartridge Unit	4YA4083-1450G3	1	For OEL/OKI-INT
11	Hopping Roller	4PB4083-1129P1	1	
12	Roller Holder (Hopping Roller)	3PP4083-1128P1	1	
13	Magnet H (Hopping Shaft)	3PB4083-1127P1	1	
14	Hopping Shaft Assy	3PA4083-1133G1	1	
15	Knock Pin	NK2-10-SUS	1	
16	Idle Gear R	4PP4083-1143P1	1	
17	Idle Gear 2R	3PP4083-1184P1	1	
18	Gear R	3PP4083-1142P1	1	
19	Idle Gear M	3PP4083-1181P1	1	
20	Earth Plate A	3PP4083-1189P1	1	
21	Side Plate M	3PP4083-1188P1	1	
22	Idle Gear P	3PP4083-1182P1	2	
23	Idle Gear 3R	3PP4083-1183P1	1	
24	Tension Plate	4PP4083-1165P1	1	
25	Idle Gear Heat	3PP4083-1185P1	1	
26	Idle Gear E (A)	4PP4083-1186P1	1	
27	Idle Gear E (B)	3PP4083-1187P1	1	
28	Drive Shart E (Eject)	3PP4083-1170P1	1	
29	Eject Roller	4PB4083-1171P1	2	
30	Resistration Bearing	3PP4083-1141P1	4	
31	Resistration Roller	3PB4083-1140P1	1	
32	Torsion Spring	4PP4083-1252P1	1	

#### Table 8-2 Base Frame Unit

No.	Part Name	Part No.	Q'ty	Remarks
33	Gear T	3PP4083-1151P1	1	
34	Transfer Roller	3YB4083-1150P1	1	
35	Bias Spring (L) (Back Up Roller)	4PP4083-1136P1	1	
36	Bearing BU (Back Up Roller)	3PP4083-1161P1	2	
37	Pressure Roller B (Back Up Roller)	3PB4083-1160P2	1	
38	Paper Guide (R)	3PP4083-1233P1	1	
39	Paper Guide (L)	3PP4083-1232P1	1	
40	Paper Holder	1PP4083-1231P1	1	
41	Paper Sensor Exit	3PP4083-1192P1	1	
42	Hopper Spring	4PP4083-1247P1	1	
43	Top Cover Assy	2PA4128-1271G1	1	For ODA
	Top Cover Assy	2PA4128-1271G2	1	For OEL/OKI-INT
44	Head Spring	4PP4083-6168P1	2	
45	LED Head	4YA4116-1228G1	1	
46	Flat Cable Assy	4YX4083-1134G1	1	
47	Bias Spring (R) (Back Up Roller)	4PP4083-1137P1	1	
48				
49	Sheet Guide	1PP4083-1241P1	1	
50	Film FG	40011401	1	
51	Heat Assy	1YX4083-1200G1	1	120V
	Heat Assy	1YX4083-1200G2	1	230V
52	Stopper Spring	40034001	1	
53	Caution Label (TR)	4PB4091-6047P1	1	230V



Figure 8-3 Heat Assy

### Table 8-3 Heat Assy

No.	Part Name	Part No.	Q'ty	Remarks
1	Heat Roller	3PB4083-1202P1	1	
2	Halogen Lamp	3PB4083-6103P4	1	120V
	Halogen Lamp	3PB4083-6103P5	1	230V
3	Thermostat	4PB4083-1204P1	1	
4	Thermistor	4PB4083-1205P1	1	
5	Heat Cord	4PB4083-1213P1	1	



Figure 8-4 Base Plate Unit

#### Table 8-4 Base Plate Unit

No.	Part Name	Part No.	Q'ty	Q'ty Remarks	
1	Base Plate Assy	3PA4083-1135G1	1		
2	Insulation Sheet	3PB4083-1251P1	1		
3	Power Supply Unit	4YB4049-1853P1	1	120V	
	Power Supply Unit	4YB4049-1854P1	1	230V	
4	Main Control Board (HBMC-2 PCB)	4YA4121-2516G2	1	Without ROM	
6	Program ROM	4YR4077-1670G1	1	EP ROM	
7	AC Cord	3YS4011-1315P1	1	USA	
	AC Cord	3YS4011-1266P1	1	Continental	
	AC Cord	3YS4011-1270P1	1	U.K.	
	AC Cord	3YS4011-1329P2	1	Australia	
8	Insulation Sheet B	40043001	1		

# APPENDIX

# Appendix A LOCAL PRINTING

(1) The following operation enables the OKIPAGE 4w to print data by itselt.

<Operation>

With the cover open, turn on the AC switch and then close the cover. The following print patterns are printed.

## Appendix B PARALLEL INTERFACE

- (1) Connector
  - Printer side : 36-pin receptacle Type: 57RE-40360-730B-D29A (Daiichi Denshi) or equivalent
  - Cable side : 36-pin plug Type: 57-30360 (Daiichi Denshi) or equivalent
- (2) Cable
  - Cable length : 6 feet (1.8 m) max. (A Shielded cable composed of twisted pair wires is recommended for noise prevention.)

## (3) Parallel I/F signals

Pin No.	Signal Name	Direction	Function (Compatible Mode)	
1	DATA STROBE	$\rightarrow PR$	Parallel data sampling strobe	
2	DATA BIT - 1			
3	DATA BIT - 2			
4	DATA BIT - 3			
5	DATA BIT - 4	$\leftrightarrow PR$	Printer parallel input/output data	
6	DATA BIT - 5			
7	DATA BIT - 6			
8	DATA BIT - 7			
9	DATA BIT - 8			
10	ACKNOWLEDGE	$\leftarrow PR$	Completion of input data reception	
11	BUSY	$\leftarrow PR$	The OKIPAGE 4w is not ready to receive data.	
12	PAPER END	$\leftarrow PR$	Paper end detection	
13	SELECT	$\leftarrow PR$	Select state (Online)	
14	AUTOFD	$\rightarrow PR$	Carriage return control	
15	-		Not used	
16	0V		Grounding for signals	
17	CHASSIS GROUND		Frame ground	
18	+5V	$\leftarrow PR$	50 mA max.	
19				
-	0V		Grounding for signals	
30				
31	INPUT PRIME	$\rightarrow$ PR	Initialization signal	
32	FAULT	$\leftarrow PR$	Paper end or alarm	
33	0V		Grounding for signals	
34	-		Not used	
35	-		High level (3.3 kΩ)	
36	SELIN	$\rightarrow PR$	Data input enable or disable	

### • Connector pin arrangement



- (4) Signal level
  - LOW : 0 V to +0.8 V
  - HIGH : +2.4 V to 5.0 V
- (5) Interface circuit
  - a) Receiving circuit



b) Sending circuit



- (6) Timing charts
  - a) Data receiving timing (compatible mode)



b) INPUT PRIME timing (when the INPUT PRIME signal is enabled)



c) Data sending timing (nibble mode)

ACKNOWLEDGE	 ~	 <b>`</b> /	
BUSY	DATA bit 3	DATA bit 7	X////////
FAULT	DATA bit 0	DATA bit 4	
SELECT IN	DATA bit 1	 DATA bit 5	X/////////////////////////////////////
PAPER END	DATA bit 2	 DATA bit 6	X////////
# Appendix C MAINTENANCE UTILITY

# 1. OUTLINE OF MAINTENANCE UTILITY

The maintenance utility is an application program that operates on Microsoft Windows 3.1 or higher.

The maintenance utility has the following functions:

- Transmission of menu setting command to initialize and change setting values
- Printer RAM check
- Test printing
- Printer information display
- Printer EEPROM read/write

# 2. ROLE OF MAINTENANCE UTILITY

The maintenance utility is a collection of command send/receive functions to realize the printer maintenance functions.

For this reason, only servicemen and maintenance personnel can use the maintenance utility. This utility cannot be made public for printer end users.

# 3. OUTLINE OF MAINTENANCE UTILITY FUNCTIONS

The maintenance utility is classified into the following functional units and displayed:

- Engine Menu Setting : Used to display and change engine menu settings.
- Engine Counter : Used to display and initialize the engine counter.
- Printer Status : Used to display the printer status.
- Test Print : Used to execute test printing.
- Option : Special function
- About : Used to display engine maintenance utility information and printer information.
- Reload : Used to reload menu setting values.

# 4. DETAIL OF EACH FUNCTION

# 4.1 Engine Menu Setting

Engine Menu Setting is used to set, display, and change the following menu items: (See Figure C-1.)  $\,$ 

(1) Print Position

Used to adjust the print start position.

(2) LED Head Marking No.

Used to adjust the exposure time of the LED head.

(3) LED Head Width

Used to specify the LED head dot count.

(4) LED Head Wire

Used to specify whether the data wire of the LED head is one-wire (non-adjustment) type or two-wire (adjustment) type. (This printer, however, can use only one-wire type.)

(5) Setting or Humidity

Used to adjust transfer current.

(6) Entry

Used to reflect the engine menu setting values on the printer.

(7) Cancel

Used to clear unreflected items. (Items for which Entry is not specified.)

# 4.2 Engine Counter

Engine Counter is used to display and initialize the following count values: (See Figure C-1.)

(1) Drum Count

Number of revolutions of mounted EP drum

(2) Total Drum Count

Total number of revolutions of EP drum after shipment

(3) Page Count

Total number of printed pages after shipment clicking the "Reset" button cleans each counter.

(4) Reset All

Used to clear all counters.

# 4.3 Printer Status

Printer Status is used to display the printer status. (See Figure C-1.)

## 4.4 Test Print

Test Print is used to check whether the printer can print data normally after the maintenance utility has terminated.

# 4.5 Option

Option is used to execute the following functions:

(1) Printer Engine Reset

Used to initialize the engine menu and counter.

(2) EEPROM Upload

Used to upload EEPROM contents to the file.

(3) EEPROM Download

Used to download data from the file to EEPROM.

(4) Printer RAM Check

Used to check printer RAM.

(5) User

Used to set a destination default (ODA, OEL, INTL, INTA). See Figure C-2.

# 4.6 About

About is used to display the following information:

Engine maintenance utility version information Printer version information and memory size information Printer device ID information

See figure C-3.

# 4.7 Reload

Reload is used to reload menu setting values.

## 4.8 Exit

Clicking the Exit button terminates the maintenance utility.

<Engine Maintenance Driver GUI (Preliminary)>

- Oki Page Printer Engine Maintenance				
Engine Menu Setting	Printer Status			
Print Position				
0mm 🛨	Ready Warming Up			
LED Head Marking No.				
155 - 167 🛨	Setup Language : OPEL			
LED Head Width				
O Full	Engine Counter Reset	Teat Drint		
Narrow	Drum Count	TestPrint		
LED Head Wire	0 Reset	Option		
• 300-1W				
O 300-2W	Total Drum Count	Reload		
Setting	0 Reset			
O +2				
O +1	Page Count			
• 0	0 Reset			
O -1		About		
Entry Cancel	Reset All	Exit		

Figure C-1 Main Menu Dialog (Preliminary)

😑 🛛 Oki Page Printer Engine Maintenance				
EEPROM Operation				
Printer Engine Reset	Reset Engine			
EEPROM Data Upload	Upload			
EEPROM Data Download	Download			
H/W Check				
Printer RAM Check	RAM Check			
User				
ODA ±	Set User			
	Exit			

Figure C-2 Option Menu Dialog (Preliminary)

0	Oki Page Printer Engine Maintenance				
Oki Page Printer Engine Maintenance ver. 0.54 VOKIHBPD version ver. 00.06					
Copyright (C) 1996 Oki Data Corporation					
Printer Information					
F/W version	01.10	CPU version	Oki-1		
Engine version	00.01	Printer memory	125 KBytes		
Printer ID					
Manufacture	OKI DATA CORP				
Class	PRINTER				
Model Name	OKIDATA OKIPAGE	E 4w			
Description	OKIDATA OKIPAGE 4w				
Compatible ID	None				
Command Set	HIPERWINDOWS,	OPEL			

Figure C-3 About Dialog (Preliminary)

HP, LaserJet and PCL5e are trademarks of Hewlett-Packard Co.

### Oki Systems (Danmark) a.s.

Park Alle 382 DK-2625 Vallensbaek Denmark Tel : 436 66500 Fax : 436 66590

### Oki Systems (France) S.A.

44-50 Avenue du General de Gaulle 94240 L'Hay les Roses France Tel : 0146 158000 Fax : 0141 240040

#### Oki Systems (Italia) S.p.A.

Centro Commerciale "II Girasole" PAT. Cellini-Lotto 3. 05/B 20084 Lacchiarella (Milano) Italy Tel : 02 900 261 Fax : 02 900 7549

#### Oki Systems (UK) Ltd

550 Dundee Road Slough Berkshire SL1 4JY United Kingdom Tel : 01753 819819 Fax : 01753 819899

### Oki Europe Ltd

Branch Office ul Grzybowska 80-82 PL-00840 Warsaw Poland Tel : 02 6615407 Fax : 02 6615451

## Oki Systems (Deutschland) GmbH

Hansaallee 187 40549 Dusseldorf Germany Tel : 0211 5266-0 Fax : 0211 593345

### Oki Systems (Holland) b.v.

Kruisweg 765 Postbus 690 NL-2132 NG (2130AR) Hoofddorp The Netherlands Tel : 020 6531531 Fax : 020 6531301

#### Oki Systems (Norway) A/S

Hvamsvingen 9 P O Box 174 N-2013 Skjetten Norway Tel : 0638 93600 Fax : 0638 93601

#### Oki Europe Ltd

Branch Office International Bussiness Centre Pobrezni 3 186 00 Praha 8 The Czech Republic Tel : 02 232 6641 Fax : 02 232 6621

## Oki (Europe) Ltd

Central House Balfour Road Hounslow Middlesex TW3 1HY United Kingdom Tel : 0181 577 9000 Fax : 0181 572 7444

#### Oki Systems (España) S.A.

C/Goya 9 28001 Madrid Spain Tel : 91 5777336 Fax : 91 5762420

### Oki Systems (Ireland) Ltd

The Square Industrial Complex Tallaght Dublin 24 Ireland Tel : 01 459 8666 Fax : 01 459 8840

### Oki Systems (Sweden) AB

Box 131 S-163 55 Spanga Stormbyväegen 2-4 Sweden Tel : 08 7955880 Fax : 08 7956527

### Oki Europe Képviselet

International Trade Center H-1075 Budapest Bajcsy-Zsilinsszky út 12. 11. em. 204 Hungary Tel : 361 266 6225 Fax : 361 266 0152

### Oki (UK) Ltd

3 Castkecary Road Wardpark North Cumbernauld G68 0DA Scotland Tel : 01236 727777 Fax : 01236 451972



#### **Oki Data Corporation**

4-11-22, Shibaura, Minato-ku, Tokyo 108, Japan Tel: (03) 5445-6162 Fax: (03) 5445-6189